



REPLY TO  
ATTENTION OF

**DEPARTMENT OF THE ARMY**  
US ARMY INSTALLATION MANAGEMENT COMMAND  
2511 JEFFERSON DAVIS HIGHWAY  
ARLINGTON, VA 22202-3926

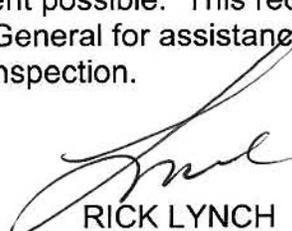
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FEB 22 2010

MEMORANDUM FOR ALL US ARMY INSTALLATION MANAGEMENT COMMAND  
PERSONNEL

SUBJECT: Command Policy # 10 - The Right of Soldiers and Civilian Employees to Present  
Complaints – or Request Assistance from – the Inspector General

1. REFERENCE. AR 20-1, Army Inspector General Activities and Procedures.
2. All Soldiers and civilian employees have the right to present complaints, grievances, or requests for assistance to the Inspector General. These complaints or grievances may include what is reasonably believed to be evidence of fraud, waste, and abuse.
3. Before visiting the Inspector General, you should consider whether your chain of command can address your concerns in a more prompt manner. However, you are not required to present your concerns to your chain of command before contacting the Inspector General. Remember to obtain permission to be absent from your duties if you wish to visit the Inspector General, but you are not required to tell anyone the nature of your issue.
4. You may visit, or write to the IMCOM Inspector General, COL John S. Holwick, 2511 Jefferson Davis Hwy, NC3, Rm 13198, Arlington, VA 22202-3926, or call at (703) 602-1313.
5. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General or a member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General or any agency established to receive such complaints. However, if you lie or knowingly make a false accusation to the Inspector General, you are subject to disciplinary action.
6. In accordance with Army Regulation AR 20-1 the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement of confidentiality is true for all persons who ask the Inspector General for assistance, to make a complaint, or to assist in the conduct of an investigation or inspection.

  
RICK LYNCH  
Lieutenant General, USA  
Commanding